

Congratulations on purchasing your AxisGO 11 Water proof. The AxisGO opens new possibilities to advance your iPhone® photography and videography. You can also share the images you've captured with friends and family via social media, iMessage®, and SMS®

Please read the following instructions and care tips before using your AxisGO for the first time. You can also visit our website and YouTube channel for more tips and information.

#### Whats in the Box

- AxisGO 11 Pro Sport Housing
- O-Ring Removal Tool
- Silicon O-Ring Grease
- Quick Setup Guide
- Wrist Lanyard

#### Table of Contents

- Package Contents
- Nomenclature
- Initial Setup
- Installing your iPhone and Venting your AxisGO
- Using your iPhone underwater, iPhone Camera App, Touchscreen
- Battery Life Tips, Safety Information, Care and Maintenance
- Warranty
- Warranty, Legals

#### Initial Setup

Before using your AxisGO for the first time you must conduct a water test as explained below. You can perform the water test in any body of water that allows submersion down to depths of 1-3ft. Make sure the O-Rings are clean and dry before testing. If the O-Rings or the AxisGO show any signs of damage do not use. Replacement O-Ring kits can be ordered through the website.

Attach the included AxisGO Wrist Lanyard by tying the tether to the leash attachment point. Only attach the leash to the side hinge locations as shown in fig 1. It may be easiest to install the leash with the handle open. Check that the main O-Ring is located in its correct position, as seen in fig 2. and is in good condition

Close the backplate and lock the side latch by wrapping it around to the front locking mechanism, and squeeze the latch down. An audible 'click' should be heard to indicate the latch is locked, and the latch release button should protrude to its original position. Pull back firmly on the side handle latch to ensure it has locked correctly.

Conduct a visual inspection of the AxisGO to be sure a good seal has been created by checking that the entire backplate has engaged well with the front section, and there is no debris or other material interfering with the sealing O-Ring. A small gap between the backplate and frame is normal. Always use a wrist lanyard or leash when using the AxisGO in any body of water as it is negatively buoyant, therefore if it is dropped, it will sink.

Once the AxisGO Wrist Lanyard is attached to your wrist you can immerse your AxisGO into the water.

Hold the AxisGO and immerse it into the water for a period of 20 seconds.

Remove the AxisGO from the water, dry with a towel and check that no water has penetrated inside. Point the AxisGO up and check around the back-plate edges, then point it down and check the edges of the front port for any water that may have penetrated. Water can enter the AxisGO when opening the backplate, so do not confuse this with a leak.

If this is all clear and there has been no ingress, repeat Step 1 and hold the AxisGO under the water for 30 seconds.

Repeat step 2, and if no water has entered you are ready to install your iPhone and begin shooting. If any water enters the AxisGO during the test, dry it out completely and then repeat the instructions on installing your port and water testing. If a leak persists, email support at [contact@aquatech.net](mailto:contact@aquatech.net)

#### Installing your iPhone

Make sure the inside of your AxisGO is completely dry and clean. Clean the iPhone screen of any fingerprints or debris.

Insert the iPhone into the rubber bumpers inside the AxisGO.

The home screen should face upwards so you can see your screen through the transparent membrane.

Before closing the backplate, make sure the main O-Ring is free from any sand or other debris. Close the backplate and lock the side handle latch. Take care that your leash does not interfere with the hinge or O-Ring when closing the backplate. Now your AxisGO is ready for the water, snow, dirt or anywhere else you can take it!

## Venting your AxisGO

'Venting' is a technique of expelling air from the AxisGO before closing the backplate. To 'vent' your AxisGO, apply pressure to the rear membrane as you close the rear backplate and lock the side handle. Pushing onto the phone with 1 finger (fig 3.) will remove a small amount of air, or using your whole palm will remove a greater amount of air. Each action will have different pros and cons as sensitivity and water interference\* will vary through the techniques. A unit that is not vented will be slightly less sensitive when controlling the touchscreen and more resistant to water interference. A fully vented unit will be much easier to control and navigate the touch screen, but will be more likely to receive water interference. Experimenting with these techniques will allow you to see which technique suits you and your application best.

NOTE: It is recommended any screen protectors be removed before using the AxisGO. The screen protectors reduce touch sensitivity through the rear membrane and can make controlling the phone difficult.

## Using the AxisGO Underwater

Your iPhone uses a capacitive touch screen which will not function the same underwater as it will above. Functionality loss will occur to the touchscreen when the AxisGO is used underwater. Before going underwater make sure that your camera app is open. You can use the volume buttons to fire the camera, or start/stop video recording. When staying below the surface for extended periods (ie: diving) follow the below tips:

- Set the phones 'Auto-Lock' to never.

- Settings>Display & Brightness>Auto Lock

- Turn 'Airplane Mode' on.

- Keep the camera app open before you submerge

- Select your preferred capture method first

- (ie: photo or video etc.)

- All settings can be changed as soon as you resurface with your AxisGO.

## iPhone Camera App

Your AxisGO allows full control over the iPhone camera App. When you have launched the app it is easy to swipe through capture modes, swap between front and rear cameras, review pictures and use the shutter button. As well as the on screen shutter button, photos can be captured by pressing either of the volume buttons. Holding the volume up button will also allow you to shoot bursts of photos, great for fast action moments. The volume buttons can also be used to start/ stop video recording.

Placing your phone in 'Airplane Mode' will prevent photo or video capture being interrupted by calls or notifications. To lock focus and exposure of a subject, press and hold the touchscreen on the desired subject. You can also adjust the exposure by sliding the sun image up or down. You can zoom the camera by pinching the screen to zoom in or out.

## Touchscreen

The AxisGO rear membrane allows you full access to your iPhone 11's touchscreen. Making capturing images and sharing them a seamless experience, while protecting your iPhone's delicate touchscreen. The new rear membrane material provides a more responsive and intuitive experience while navigating your touchscreen.

## Battery Life Tips

Leaving your phone in Airplane Mode will save battery life and stop any calls or notifications interfering with your video or still photo capture.

Activate Low Power Mode to reduce the amount of background activity that uses battery power. Settings>Battery>Low Power Mode

Using the camera app from the iPhone lock screen is the fastest way to return your camera to sleep when not needed.

Simply swipe left from the lock screen to open the camera app, then hit the home button when finished.

Keep the phone display brightness lower if full power is not needed. Settings>Display Brightness

Turn 'Raise to Wake' off if not needed. Settings>Display & Brightness>Raise to Wake

If using your phone above water only, set the 'Auto-Lock' to 1 minute. Settings>Display & Brightness>Auto Lock

## Safety Information

- Do not exceed depths of 10m/33ft.

- Do not exceed depths of 3ft without a phone installed in the AxisGO.

- Always use your AxisGO with a leash or the provided Wrist Lanyard.

- Never store your AxisGO in direct sunlight or environments exceeding temperatures of 30c/86f.

- Do not store your phone inside the AxisGO in direct sunlight.

- The included Wrist Lanyard is intended only for calm water use. The 'AxisGO Sports Leash' (sold separately) should be used in the surf or any turbulent water.

- Contains small parts which may be a choking hazard. Not suitable for children under 3 years of age

WARNING: Practice extreme caution when diving into water, swimming in surf or other dynamic outdoor pursuits. Only use this product in settings that are within yours or other's capabilities. Serious injuries or drowning could occur if you are not a competent swimmer for the prevailing conditions.

## Maintenance and repair

After each use, remove your phone before again closing the AxisGO and rinsing it thoroughly in fresh water.

Rinse the latch mechanism and spring thoroughly after each use to ensure it retains full operation.

Dry your AxisGO before storing.

Store in a cool, dry area.

Use the provided grease periodically on the rear main and lens port O-Rings to reduce friction and increase operating life. Only a small amount of grease should be applied each time.

Do not let any sunscreen come into contact with the rear membrane. Wipe off and rinse any sunscreen from the AxisGO as soon as possible if contact is unavoidable.

If traveling by air, remove any dome port attachments while traveling.

Take care not to displace the rubber bumper inserts inside the AxisGO when removing your phone. If they are misplaced, replacement packs are available through the website.

Keep all sharp objects away from the AxisGO that could damage the rear membrane.

Whenever mounting anything to the AxisGO ensure the correct size screw is used so as to not damage the mount threads, or AxisGO itself.

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#### Limit of liability

In the event of a product warranty claim, AquaTech is only liable up to the value originally paid for the product.

Losses of associated equipment, income or any other financial costs are not covered under this warranty, under any circumstances.

#### Warranty - 1 year product warranty

We make every effort to ensure that our products are made from the highest quality materials and workmanship. Should you not be completely satisfied with one of our products, we encourage you to contact us so that we can promptly resolve any problem you may be experiencing. Our company representatives will deal with your issue quickly and decisively.

As many AquaTech products are often used in extreme and volatile environments, we are unable to cover for loss or damage of equipment, personal injury or financial loss.

To reduce the risk of these losses occurring, we strongly recommend you read the relevant product instructions carefully and test the product before use.

#### What does the warranty cover?

This warranty covers any defects in materials or workmanship, with exceptions stated below

#### What is not covered?

The warranty does not cover damage as the result of normal wear and tear. Determination of what constitutes normal wear and tear will be at the discretion of AquaTech service centers. The warranty guarantee only applies to the original purchaser of the product when purchased from AquaTech direct or through one of our authorized dealers. Therefore, we may ask for proof of purchase. This warranty does not cover for any loss of associated equipment such as cameras, lenses or other associated equipment not sold by AquaTech.

Loss of income, reputation or other financial expenses, such as personal injury are also not covered by this warranty. Shipping costs for returned products are the responsibility of the customer.

#### How long does the coverage last?

This warranty runs for 1 year from the date your product is received.

#### What will AquaTech do?

AquaTech will repair any defect that proves defective in materials and workmanship. If repairing is not possible, AquaTech will replace the product, or, offer a store credit for the original purchase price, whichever is agreed to by the customer and AquaTech / Retailer store.

#### How to get service?

Email [contact@aquatech.net](mailto:contact@aquatech.net) and we will advise where to send your product. Alternatively, you may call:  
USA: + 1 714 968 6946 Australia: + 61 2 4268 3550

#### Returns policy - AquaTech online customers only:

AquaTech offers a 14 day return policy for new items purchased directly through our online store or at our physical store. AquaTech will only provide exchanges or store credit for change of mind or incorrectly ordered products. AquaTech will not refund any shipping and credit card costs. Please see our full return policy [here](#). The customer is responsible for shipping cost of the returned items. A restocking charge may be applied in some countries

How state law applies:

This warranty gives you specific legal rights, and you may have other rights which vary according to the state or country in which you are located.

Legals

Please practice extreme caution when diving into deep water. Only use this product in settings that are within yours or other's capabilities. Serious injuries or drowning could occur if you or others are not competent for the prevailing conditions. AquaTech (NSW) Pty. Ltd., incorporated in Australia. Australian Business Number: 84 062 580 796